

OFFER TERMS AND CONDITIONS:

1. This Marketing Program ("Offer") is offered by SBI Card & Payment Services Ltd. ("SBICPSL") under an arrangement with Hotspot Retail Private Limited. ("Partner").
2. It is open to all legal residents of India holding a valid and current SBI/Tata Credit Card excluding SBI/Tata Corporate Credit Card, Cashback SBI Credit Card and SBI Paytm Cobrand Card ("Cardholder"). Offer is not valid on Rupay Credit Card transactions done via UPI.
3. The Validity of the Program ("Term") is from **17.10.2024 (00:00 hrs) till 10.11.2024(23:59 hrs)**, (both days including) unless extended by SBICPSL and **Hotspot Retail Private Limited** by mutual consent in writing for a further period "additional term".
4. Under this Program, cardholder can avail:
 - a. Up to 10% Instant Discount on Paytm POS Terminals at Hotspot outlets.

Offer	EMI Transaction	No-EMI Transaction
Discount	10%	5%
Min. Transaction	Rs. 20000	Rs. 25000
Max discount per card	Rs. 6500 (EMI: Rs.4500 No EMI: Rs.2000)	

- b. Offer is valid only on transactions done on Paytm POS machine at Hotspot Retail Private Limited outlets (mentioned on www.sbicard.com) using SBI Credit card, during the offer term.
 - c. Offer valid one time on EMI transaction and one time on No EMI transaction made on Paytm POS terminal only.
 - d. No two offers can be clubbed together e.g. customer will be eligible for an OEM offer but not for an offer running at Hotspot Retail Private Limited.
 - e. Valid only on transactions done on Paytm swipe machine under 'Bank EMI' option & only if charge slip mentions that the transaction will be considered for instant discount eligibility basis offer T&C. Customers are requested to retain charge slip for 180 days post program end date.
5. Delinquent and blocked SBI/Tata Cardholders will not qualify for this Offer.
 6. In case of full cancellation/return of your order, transaction will not qualify for the Offer under this program. If you cancel a part of your order, you will qualify for the Offer only on the net amount you pay on the basis eligibility and meeting minimum transaction amount.
 7. Applicable Rate of Interest (on monthly reducing balance) and Processing Fee will be levied in case of Merchant EMI transactions. Please check with store staff/chargeslip/merchant payment page for details. In addition to the mentioned T&C SBI Card's Merchant EMI T&Cs will also be applicable. For details, pls check <https://www.sbicard.com/en/offer-terms-conditions.page>

Other Terms and Conditions:

1. The above Offer is by way of a special offer for SBI/Tata Credit Cardholders only excluding SBI/Tata Corporate Credit Cardholders and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement between SBI and their Clients. The terms of the above Program shall be in addition to and not in derogation of the terms contained in the card member agreement, Merchant EMI Terms and Conditions and Rewards Terms & Conditions.
2. Any query regarding the program will be entertained only till **10.11.2024**. Post such date, SBICPSL & Hotspot Retail Private Limited. will not entertain any correspondence or communication in any manner whatsoever regarding this Program from any persons.
3. As per Rewards Terms & Conditions, Reward points accrued on offer eligible transactions will be forfeited. Reward points will be forfeited for all transactions done during offer period and considered for Offer computation. At the time of forfeiture in case the Cardholder has inadequate Reward Point balance, then an amount equivalent to Reward Points to be Forfeited will be debited from the Cardholder's account. Effective offers launched from 01 December 2023, reward points forfeiture will be done within 90 days of Cashback

posting date for Cashback offers. In case of Instant Discount offers, reward points forfeiture will be done within 6 months of end of offer month. For example, an Instant discount offer ends on 15th December 2023. In this case, end of offer month will be 31st December 2023. Hence, Reward Points forfeiture will happen after 31st December 2023 and before/on 30th June 2024

4. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
5. Products offered under this program are subject to availability from the respective participating merchants/sellers of Hotspot Retail Private Limited and accordingly SBICPSL in no circumstances shall be liable for non-availability of any of the products.
6. SBICPSL shall adhere, cater and ensure on best effort basis to perform the agreed terms and conditions of the program.
7. Under no circumstances will the offer/cashback being offered under this Program be settled with cash in lieu by SBICPSL or by Hotspot Retail Private Limited.
8. Returned transactions, disputed transactions (closed in customer favour) or unauthorized/fraudulent transactions will not be considered for the Offer.
9. SBICPSL will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by Hotspot Retail Private Limited. on products/services made available by it and the same shall be at the sole risk and consequences of HOTSPOT RETAIL PRIVATE LIMITED. and without reference to SBICPSL.
10. All government Levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Programs were offered.
11. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
12. SBICPSL reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card subject to intimation to HOTSPOT RETAIL PRIVATE LIMITED of such disqualification.
13. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
14. SBICPSL and HOTSPOT RETAIL PRIVATE LIMITED reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
15. Delinquent SBI/Tata credit card members will not qualify for this Offer.
16. Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary and the Offer is being made purely on a best effort basis.
17. Nothing herein amounts to a commitment by SBICPSL to conduct further, similar or other Offers.
18. Any disputes arising out of the Offer between SBICPSL and Cardholder shall be subject to arbitration by a sole arbitrator to be appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996 and amendment thereof. The place of arbitration shall be at New Delhi, India and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL or HOTSPOT RETAIL PRIVATE LIMITED or any of its affiliates.
19. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services
20. These terms & conditions shall be governed and interpreted as per the laws of India and any dispute relating to these terms & conditions shall be subjected to exclusive jurisdiction of the courts of Delhi.

